<Actor> as a student

<Action> I want to book an appointment to visit Bilkent university

<Value> to see if it suitable for me.

<Actor> as a school

<Action> I want to book an appointment to visit Bilkent university

<Value> to inform my students about how good the university is.

<Actor> as a coordinator

<Action> I have to manage the schedules

<Value> to respond to the upcoming requests.

<Actor> as a coordinator

<Action> I must respond to the customers

<Value> to inform them if we can serve them at the date & time they chose.

<Actor> as a coordinator

<Action> I want to assign a guide

<Value> to serve the visitors.

<Actor> as a guide

<Action> I want to receive the assigning request

<Value> to be able to approve it or decline it.

<Actor> as a coordinator

<Action> I want to have access to the data chart

<Value> to see which schools are our loyal customers.

<Actor> as an admin

<Action> I want to have access to the data chart

<Value> to see which school I can visit and make it loyal to Bilkent.

<Actor> as an advisor

<Action> I want to have access to the data chart

<Value> to help giving the visitors better experiences by giving updates to the guiding team.